

Parent Questionnaire – 2010-11 Results—

58 surveys returned out of 72 given

(Gave out in May)

Child's Class (Returned survey):

Monkeys Frog Dragonfly Puppy Chipmunk Knights Eagle

11 8 11 10 11 11 7

Thank you for taking your valuable time to complete this questionnaire. Your opinion is important to us. It helps us to plan for next year. We listen. Please check one appropriate answer – **if you mark 1 or 2 please tell how we could make it a 3.** *Based on the experiences of my child and myself here at Trinity Lutheran Childcare Center and Kindergarten, I am able to say that:*

- | 3 | 2 | 1 | |
|-----|----|----|--|
| Yes | | No | |
| 58 | 0 | 0 | 1. My child's teacher knows and cares about my child and responds to her/his individual needs. |
| 58 | 0 | 0 | 2. I feel comfortable and at ease leaving my child here each day. |
| 56 | 2 | 0 | 3. My child's teacher listens to me, respects me as a parent, and supports us as a family. |
| 55 | 2 | 0 | 4. I know who to go to with my concerns and feel confident that my concerns will be addressed respectfully and promptly. |
| 53 | 4 | 0 | 5. I am comfortable with the style and forms of limit setting used by the staff. |
| 43 | 12 | 1 | 6. The communication systems keep me well informed about what is happening in the program each day and what I need to know to plan.
<i>There's just a lot. Sometimes I feel I can't keep up but the events are good things!
 Wish daily reports were more consistent
 Daily notes not always left in cubbies
 Would be great to have the website up-to-date
 Seems like we don't get daily reports home every day. (not huge deal – but nice to have)</i> |
| 47 | 10 | 0 | 7. The daily conversations and parent-teacher conferences sufficiently inform me of my child's progress.
<i>The daily notes help (with specifics). We get generic ones at times</i> |
| 51 | 6 | 0 | 8. I read the newsletters/calendars and messages sent home and posted for parents.
<i>Don't always get the news/messages in cubby
 I could be better... there's just a lot to double check handbook, calendar, or daily schedule.</i> |
| 44 | 10 | 3 | 9. I use the website to get information – www.tlchildcare.com
<i>Usually don't need to
 I will start using the internet more
 Very helpful and very well done!!</i> |

Which kind of communication is most helpful? Circle **all** that apply:

monthly e-mail newsletter -31 activity calendar-27 prayer calendar-2 snack calendar-10
 daily reports-30 sign-in e-mails (front computer) -24 website - 17 notes on the door -24
 informal conversation with staff -28 parent/teacher conference -18 other: _____

*All are good reminders for busy and forgetful parents like me.
 Emailing all notices would be best!*

- | | | | |
|----|---|---|---|
| 55 | 3 | 0 | 10a. The atmosphere here is warm and nurturing.
<i>Loving!</i> |
| 58 | 0 | 0 | 10b. My child and I are given a friendly greeting each day by the AM staff
<i>Maile, Laura and Keira always warm</i> |
| 53 | 5 | 0 | 10c. My child and I are given a friendly farewell each day by the PM staff
<i>Most...a few are less social
 Megan and Tiffany always friendly!</i> |

- Difficult to replace Ms. LaShonda or Mrs. Julie! Monkey PM staff seem nurturing, but not always responsive to requests (*new staff now)
- 57 1 0 11. My child is happy and safe here.
He loves school.
Glad and excited to be here every day!
- 56 2 0 12. My child's growth and development have been supported and stimulated by her/his participation in this program.
- 51 6 1 13. Staff knows what they are doing and are enthusiastic about working here.
PM Staff – no
Most -2
- 53 4 1 14. Center policies are clear, fair, and consistently enforced.
Multi Child discount
- 45 12 1 15. Snacks served are nutritious and varied.
Would like to see more fruit & vegetables and less packaged
Mostly nutritious
I'd like to see more lunch meat rolls, fruits and veggies and water for snack
But afternoon snack sometimes is too heavy and ruins dinner time.
I'm weird about food... More fruit and less crackers, cookies, and carbs
Not sure what they are each day
- 47 7 0 16. Tuition rates reflect the quality of service we receive.
Very reasonable
- 52 1 0 17. Outdoor spaces are thoughtfully designed and well maintained.
- 53 1 0 18. Indoor spaces are clean and appealing and meet the needs of the children.
- 52 2 0 19. Supplies and equipment are adequate and kept in good condition.
Clean too!
Don't have a ton of visibility to this
- 48 4 0 20. The curriculum meets my child's needs and is fun for my child.
Would like to see more pull out reading circles/activities for advanced students.
Always!
- 52 1 0 21. My participation in the program is welcomed – I have opportunity and choices about how to participate.
I wish I had time to help more often
- 45 7 2 22. Parent functions keep me informed and help me feel more comfortable in the program.
- 52 1 0 23. I am comfortable recommending this program to friends and have done so.
Very much so!
- 48 3 0 24. The ProCare computer sign-in has been informative with billing, shot records, notes, and tracking in-out times.
Messages mess us up when we check in & out
- 53 1 0 25. The financial manager has been helpful with billing or scheduling questions. I understand the billing cycle and statement.
Lisa, you are wonderful! - 2
Lisa is awesome!
Lisa is great!! Thank you!
- 22 1 32 26a. We participate in Tuition Express and find it convenient.
We don't participate – not sure exactly what it is.
We pay in full
It doesn't work time wise for me. No big deal. I'm fine without it.
We chose not to.
- 13 8 33 26b. We would be interested in paying by debit/credit card

- We prefer to pay by check
Yes!
No, I like Express
We pay in full
If fees aren't too much
- 28 13 13 27a. Would you be willing to participate in a parent group (i.e. PTL or PTA)?
No time to commit 2
I prefer my conversations with staff
No thank you
- 5 9 40 27b. Would you be willing to participate in a parent Bible Study/prayer group? AM – 1 PM - 5
I use daycare because I work – thus no time during the day for Bible study
Work full-time
No time 2
Lunch time 12-1
We participate in more than one of these groups elsewhere, or I would
No thank you
- 39 11 7 28. I understand the SCRIP Gift Card fundraiser program.
Would like more information
- 56 0 0 29. The Director is professional and informative.
Yes! Thank you, Donna!
And friendly!
- 56 0 0 30. The Director is approachable. I feel comfortable approaching her with any concerns as they relate to the center or my child.
Yes!
- 55 1 0 31. The Director is visible and available during operating hours.
- 45 0 10 32a. Have you met Trinity's new pastor, Pastor Jim Beilstein?
At extra functions
He is great!
- 15 3 38 32b. Have you met Trinity's Youth Leader, Holly Nelson?
Unsure
- 34 7 15 33. My child talks about Wednesday Chapel.
When I ask him about it
I have heard him singing Jesus loves me – is that from chapel?
All the time
Don't attend that day -2
Talks about Pastor Jim
She loves it. I pick her up later so she may attend
- 42 10 4 34. My child shares bible stories, prayers and/or songs that are taught during chapel and/or Jesus Time
- 9 12 32 35. We are interested in learning more about what the church has to offer our family.
We have been informed
I know what you offer. Thank you.
We are members!
My daughter is gone on Sundays

Please circle events you, the parent or care provider, participated in; if you did not participate in the event please explain why

Participated:

Why not...

Yes No

36 19

Back – to – school Night in September

unsure
great!
Hadn't started yet -7
Personal schedule -8
Same as public school
My son attends GES
Can't remember-2
I've attended 5 and they are pretty much the same
Long day, we commute

Yes No

2 51

Fall Clean-up day

Unsure
Didn't know 11
Hadn't started yet
Not available 13
No child care; can't remember
Too far ahead to say
Not enrolled yet 4
Can't remember 2
Long day, we commute

Yes No

29 26

Cookie Dough Fundraiser

Busy 4
Missed it
Hadn't started yet 111
Finances 1
Out of town
Forgot
Not something our family wants to do
We just donate \$\$
We are lazy

Yes No

10 42

Script Gift Card Fundraiser for tuition assistance

? 5
No need 6
Finances 1
Forget
Will be in the future
Sorry
\$ limit too high
Not enrolled yet
I lose gift cards

Yes No

47 8

Christmas Program

Lovely; wouldn't miss watching the kids!
Child meltdown at home
Too late at night 1

Our child didn't want to participate

Not enrolled yet 3

Children sick 2

Out of town

Yes No

43 9

Lutheran School's Week – Teacher appreciation

Unsure 3

Wasn't notified about teacher appreciation- would have participated if I had known

Overlooked Missed the Notice – feel horrible

Working

We were lazy

Yes No

42 12

Spring Easter Program

Busy 2

Did not want to upset our child

Child sick

Prior engagement 2

Too late 3

Easter at LifePoint

I was sick

Out of town

Yes No

41 15

St. Patrick's Bike Day

Great event – my child loved this

Don't have a bike

Bike ride not easy for my child

Very fun!

Did not know 2

Out of town – but have in the past and really enjoy

Did not pay attention

Work 3

Did not attend that day

Loved it!

Yes No

5 47

Sign Language Training in January/February

? 2

Not aware 2

Not a good time 3

Didn't make the time for it – I think it is good training

Out of area

Time Conflict 9

Will try in the future 2

My son does great with it

Not enrolled yet

Already know ASL 2

Wish I would have 2

Family Matters

Not interested

Busy 2

Interested, but forgot

Probably couldn't since I have another younger child

Yes	No		Purchased Wednesday Lunches for my child
39	17	_____	
			We bring our lunch 2
			Finances
			Do not attend that day 4
			She is a picky eater
			Not there on Wednesday 2
			Not interested
			Never really got information on how
			Want to make sure I know what my child is eating for lunch – healthy – “relax mom,” I know
			She never asked for one
			Just DQ

Yes	No		Mother’s Day Tea
33	22	_____	
			Working 8
			Forgot that day
			Loved it!3 (very nice; thank you)
			Out of town 2
			Not available 4
			Did not tell mother
			Not a mother
			Children sick
			Hospital with baby
			Couldn’t come during the day
			On break

Yes	No		Dessert Faire
27	29	_____	
			Busy 8 (Other obligation – but brought in stuff for the event 2)
			Out of town 9 (I helped a little the week of with a small project; brought in candy)
			Conflict with church service
			Only day off
			Hospital with baby

Yes	No		Parent-Teacher Conferences
45	11	_____	
			Haven’t had just started
			Out of town
			Son attends GES – Eagle 1
			When are they? 1 (Monkey)
			I should have
			Only 1 of my children (Puppy & Monkey)
			Schedule conflict
			Took me two appointments to make one. Thank you for flexibility!
			Not yet (Monkey)

Yes	No		We plan on attending Graduation BBQ June 3, 2011
51	4	_____	
			Conflict with other graduations

Yes	No		We plan on attending 2011 Father’s Day BBQ – water fun
30	22	_____	
			Unsure 7
			Out of town 11
			Dad works out of town

Yes	No		Trinity’s AM Sunday Church Service (8:00am or 10:45am)
6	49	_____	
			Not home

church) Haven't yet
Not interested in church services or Sunday school
Rarely attend church services
Attend another church 10 (LifePoint, St. Gall's, Valley Christian, Nazarene, attends at mom's

Work on Sundays
We live in S Lake Tahoe
Family Time 1
Feeding Cows
Didn't know, Now I know the options
Only 1 time, but would like to go more often

Yes No _____ Trinity's PM Church Service – (Sierra Spirit 5p.m. Sunday Night)

6 50
Not home
We attend 8am but maybe?
Prefer morning service
Having dinner

Yes No _____ Trinity's Sunday School (9:30am)

4 50
Not home
We have a church 10
No time
Not old enough yet
She attends 5 days already
Just need to and want to but haven't yet

Yes No _____ Wednesday Children's Chapel Service (9:20 a.m.)

20 36
Work 11
In the fall
Not there on Wednesday 2
Mid week program at LifePoint on Wed.
Don't know
Would like to attend sometime
I didn't know that parents could go

Yes No _____ Trinity's Bible Studies (Either Tuesday AM or Thursday PM)

0 54
Busy 5
Attend LifePoint 2
Attend Valley Christian
Not available
Not interested 2
Don't have answer
Working 5
No thank you

Yes No _____ Trinity's Monthly Friday Game Nights (3rd Fri.of month – 6-8p.m.)

2 52
Busy 2
Not aware 2
Attend Life Point
Haven't yet but we plan to 3
Usually with friends 2
Don't have answer

Time conflict 3
We'd get home too late
Too busy; family time at home
I don't want my child in day care 8am-8pm
Tired on Fridays
I've caught on and would like to... looking forward to June

Yes No _____ Tumbleweeds Gymnastics

18 38
Can't afford 4
Go on our own 5
Love it!
Used to (billing problems) 2
Not there in the afternoon
Not old enough
Do other activities 4 (dance, soccer, baseball)
Maybe next year 3
Not interested
She doesn't like it anymore
Class got too big and a lot of wait time

Other events you remember:

Ms. Linda's 25 Anniversary
The walk-a-thon for Abby's family – wasn't able to participate on that day but very happy that the program reached out to help a family in need. Love that!!
Free photograph from Lifetouch. Yay!

Other events you would like us to try or offer in the future:

Ski program
The events are great but our busy schedule doesn't provide us much time to be involved.
Saturday Day Care
Great job!!!

Please take a few minutes to complete the following:

The program could better meet my needs if...

The communications were streamlined. We receive notices on the computer, calendars on-line, posters hung on the front door and on the classroom doors, sign-ups & check lists are on entry tables and in cubbies. Is it possible to have these communications streamlined?
If I knew more about my child's progress (Frog)
Transportation to Pinon Hills was available.
Transportation to/from other schools (PHES)
The cost was a little lower.
You were offering a first grade class.
I felt better about the PM Monkey teachers providing structured play time for the kids. (We'll discuss @ later date)
It was opened 15 minutes earlier.
Multi-child discount
It opened at 6:30a.m.
Saturday Care
Hot lunches were available daily or more than once a week.
Help potty train more.
Allow more sick days – somehow – partial charge with Dr. note

Program is wonderful

Nothing – it's a fantastic program!

Can't think of any reason.

Very good program. I would probably temper the daily report labeling system – seems too strict (Knight)

Things are great!

Happy with everything!

Don't change! We love the monkey class!

I had more information about upcoming events.

I am happy with the program.

It works great for our family.

The only thing that is difficult for me (which is my own dilemma) is having to pick up my son right at 12:30 because my youngest son is always in the middle of naptime.

Our needs are met.

I wish there was an afternoon class – structured for the kindergartners who go to MES & GES.

We could occasionally swap days as we go out of town on Mondays and Fridays often.

Daily reports were more consistent and afternoon staff knew of events that happened before they got there so they could let me know. Sometimes my son would have a cut or potty accident but the afternoon staff doesn't say anything.

A Saturday program was offered both my husband and I work Saturdays. Even just for the Summer Session.

A recent incident that made me feel *good* about the program was...

Everything about this program is amazing for me and my son. I never feel judged or pressured and I always feel like he is sincerely cared about and exceptionally cared for. Ms. Linda called me just to tell me my son's kindergarten teacher had texted her saying that he is reading at almost a third grade level. She could have just written a note – or not said anything since it came from his other teacher – but instead she took the time to call me and it made my day!!!

Our daughter and her progress with sign language and apparently 2 teachers wanted her next year (smile)

There are so many. My son just loves the program. every day I pick him up there is always a story to tell or something new he has learned. I am so happy with the program.

How happy my child was when I picked him up and how excited he was.

My girls are always coming home singing songs of praise and in a good mood!

How excited she is to spend extra time at the events outside of daycare/school time. Additionally, it's great when my small request for forgotten snack or clothes have been happily fulfilled.

A prayer & nap helper greeted my child and said how much she loved who he is. They pray for my family!
Thank you!

Getting to know Mrs. Linda better.

Mrs. Dana & Mrs. Laura discussing fall placement of my child – giving me good feedback helping make a change without tons of phone calls and “leg work.”

When I can just walk into Ms. Donna's office and discuss any situation.

Teacher made a nice comment about my child to me – nice feeling!

When my 3 year old told me the story of Moses parting the Red Sea...unprompted.

Mother's Day Tea

Teacher telling me my child had a good day.

Seeing staff outside of normal hours and being recognized.

We love the great communication from the teachers on how the kids are doing—especially kindergarten.

It is a very loving and nurturing environment. My daughter recently lost her first tooth and from the minute I walked in the door it was obvious how many people helped her and were part of her big experience.

We have been extremely happy at TLCCC

My child coming home and teaching me sign-language and being very excited about in-school activities (the bell choir was great).

Interaction between everyone is warm and friendly.

How friendly and giving everyone always is!

The Easter program was sweet and I loved seeing my daughter play the bells.

I like the idea of my daughter learning sign language, she is doing great with this.

When Ms. Julie and Ms. LaShonda encouraged my son to use the potty. They kept up what we have been doing at home and now he is almost completely potty trained. Thank you!

My son came home and sang Jesus loves me to our family...in Spanish! We were so impressed!

How all the teachers pitch in and know all the children.

My daughter came home and told me how much she loves her friends and teachers at school.

Every time I pick up my son from school I feel good. I love seeing him play and have such a great time and positive atmosphere.

It is not very recent but I am very thankful that through Gianna and Donna we were able to get my child into the speech program at Minden Elementary.

It is nice how you recognize employee service. It was nice to have a party for Ms. Linda.

How the fire alarm accident was actually a good time for a drill.

Talking to me about what my daughter says at school.

My child's teacher conference (monkey)

When my daughter was injured all the staff was genuinely concerned and followed up with us on her condition!

Everyone is very nice

My daughter was counting way higher than I have ever heard her count.

My daughter could spell her long name! Thanks Ms. Dana! The AM staff always seems happy considering how early they start.

My son will tell me randomly that he loves school and has fun. Most every day I pick him up the teachers has something to say about his actions, mood, how helpful he was, etc... This makes me know he is being cared for with individual attention. Thank you!

One, I absolutely loved the Mother's Day Tea. That was just a really sweet event. Also, one time recently when I called to let the school know he wouldn't be there. Lisa in the office was so kind. I felt like she really cared and was sympathetic. I really like how she seemed to care.

Our surprise scholarship! To hear that our daughter would be an asset to the program made us feel very good. We are so thankful for this opportunity. Thank you!

Everyone is more than helpful and nice. Lisa is always very accommodation and Ms. Laura makes sure I know how my child's day was.

Making room for my child in the Eagles summer program

A recent incident that made me feel *unhappy* about the program was...

There is one PM staff member I've seen snap at the kids in a way I don't feel is appropriate, she is otherwise friendly and my son says she's nice so maybe I'm oversensitive.

Asked PM Monkey teachers not to reward potty training with candy (I provided stickers), but she is constantly rewarded with M&Ms

A parent complained about my child to my child's teacher.

I will be paying more for summer (not TLC's fault; my schedule).

Having my child switched to another class (for next fall) after she was scheduled for the puppy class – felt out of the loop in decision making.

Concern about peer pressure and bullying.

Lose of marked items – sippy cups

My daughter only is sad about having to take “naps” which is obviously a necessary time and important. That truly is the only negative thing that she says about her time at Trinity.

None

None

No complaints

I have never been unhappy.

We haven't been unhappy.

I had to go on break for a while.

When my son had to lie on a mat in the corner for 2 hours until I could pick him up because he had diarrhea.

When actually he wasn't sick he has soft stool. (Frog)

It appeared the Knights were given more lines/songs than the Eagles – who are also kindergarteners.

Never

When my child talks about Trinity at home, she/he says...

All kinds of wonderful things! He loves the puzzle (prize days and riding with Ms. Linda to his “Big school” and playing with the manipulative. He LOVES Ms. Maile’s veterinarian clinic (and Ms. Maile and Ms. Linda in general).

Well if you know my daughter – she always has something to say... she talks very positively about Trinity. How much fun it is. He comes home singing songs from chapel and he has just grown so much this year.

She likes it and has lots of friends – She loves Ms. LaShonda

Talks about his friends, his teacher and what she is teaching him

He loves his friends and teachers. He says, “I learned today.” We ask him what do you learn. He says, “I don’t know.” (smile) We are glad he is learning!

She likes going to school each day. She loves all the teachers, and seems happy when she gets home.

Nothing but great things

It’s my school! I like my school...guess what we did today?! Mommy, come look at this.

Talks about his friends. He’s anxious to come to school.

She’s talking about God.

She loves it.

Loves school. Loves her friends. Sings songs. Sight reads letters & numbers – so amazed.

“Loves my school”

Good friends. Likes Ms. Laura

He loves it and wants to be with his buddy

Positive things

What she learned.

I want to go see Ms. Julie

They both always have positive things to say. They are always happy to go to school. We are so pleased with the staff ad programs and feel that they get a great foundation.

He likes his friends!

He really enjoys Trinity and talks about his friends, playing outside, and some of the lessons throughout the week.

Good things

How much he enjoys being here and what he has learned.

Sings Jesus loves me a lot and talks about playing with his friends.

He loves it! He tells me about all the new things he learns and how smart Ms. Laura is!

Sings a lot of song he learns and loves the sign language program

She loves it and her teacher

She loves school.

He has fun and learned “everything” today.

He wants to see Gianna and play with his friends.

They both relay happy stories about their day.

They show off their positive rewards such as remarks, stickers, etc... My oldest tells me that Jesus loves him (which he learned from you)

“to tell them they’re doing a great job.”

He has fun playing with his friends and going to gymnastics.

Loves school.

Talks about friends, teachers & sings and things she is learning.

All good things

She talks about Jesus and God, we really enjoy that.

How much she wants to be a puppy. My son talks about Ms. Linda & the interesting things she talks about.

He always just talks about playing outside!

She loves being around all the kids, since she's an only child. Also, she sings the songs she learns and talks about sign language.

She enjoys sign language, talks about other children, her friends, teachers, what is happening

I wish my child's teacher would...

Keep doing what they're doing!

Ms. Gianna is amazing!

We love Ms. Laura.

Have one more parent teacher conference so I can see where she is at.

Mrs. Laura is great! Wish she was there daily! Mrs. Julie & LaShonda are wonderful.

More frequent correspondence

Have more daily reports (dragonflies).

Communicate more via email (very good right now, but general up-dates would be great).

She is awesome!

Teach her again next year

Do the teachers have email? I would like to communicate via email with the teacher.

Not change a thing!

Not change a thing!

My child's teacher is excellent.

We're happy with what the teachers are doing.

Teach 1st grade next year

Consistently send home daily reports.

Fill out end of day reports

Everything is good

Ms. Dana & Ms. Linda are great!

Ms. Dana is great and I really like the daily reports but getting them consistently would be helpful.

Have her read more books (Eagles)

Be his teacher forever. We are just so happy with Ms. Dana and he loves her. He has learned so much this year.

My child's teacher has helped me most by...

Easing my worries about my daughter's strong personality.

Understanding my child and just letting him be himself!

Communicating to me about my child

Communicating when I drop him off about anything special I need to know.

Mrs. Laura providing my daughter with reading books/reading programs.

Mrs. Julie/LaShonda – providing daily stability.

Informal conversations in the A.M. drop off.

Accepting and being kind to my child.

Communicating my child's needs.

Being a wonderful and joyful influence on my daughter.

Great, amazing teacher

Informing me of anything that happened in day (good or bad)

Potty training

Being compassionate, available and loving.

Making my child feel comfortable when I leave.

Making the "leave" transition easy for both parent and child

Ms. Julie & Ms. LaShonda treat our child with such care and love and make her feel special.

Being patient with us!

Keeping me updated on my child's progress verbally

Keeping me informed and always shares kind words.

Being a kind loving and knowledgeable teacher to my daughter
Letting me know when our daughter has a bad day.
Helping my son with his 1st year at Trinity.
Keeping my son learning new things all year – she is great!
Keeping me always informed
Being real with me about my child and willing to talk
Being very compassionate with my sensitive daughter
Communicate with me about my son and his progress.
Helping my child interact with other children.
Advising us on how they are doing in school.
Her clear communication on daily behavior.
Constant communication
Letting us know when he is having behavioral issues.
Reassuring me to leave my kids all day.
My child's teacher is so nice, understanding and has been a great teacher. (Frog)
She is very friendly and sweet we really enjoy her.
By reassuring me!
Always keeping me informed with how his morning was each day he was there.
Talking with me during pick-up time.
Keeping me informed about her behavior
Taking such good care of my munchkin. It makes going to work a little easier.

I wish the afternoon staff would...

Let me walk in and check out on computer before telling my son I'm here. It's easier to focus on signing him out before he sees me.
Make sure that daily reports are completed and up to date.
We're happy with them too. They are easy to talk to and will let us know what our kids are up to.
No complaints
Smile a bit more
Be more aware of dirty diapers
Be friendlier and a little more professional
Give me an update of how child's (monkey class) day (afternoon) went.
Have the kids dump the sand out of their shoes when they come in from PM play.
Up-date the daily reports
Feed them lunchmeat rolls, for snack
Keep me informed of events that happen after the morning teacher leaves
Not clean up so soon
Be nicer
Very happy. No suggestions.
Ditto – Everything is great

The afternoon staff has helped me most by...

Letting me know of anything noteworthy that he did during the day.
Their organization
Letting me know where my child is.
Taking good care and loving my kids (Ms. Maria)
Gina and Gianna are great about filling us in when we pick our daughter up in PM.
Putting the lunch boxes next to the hooks & cubby.
Always being fair & pleasant.
Saying hello when I arrive – also helps to find my child if outside.
Bo Bo reports!

Communication

Rounding up the herd.

Making sure our kids are having fun and are safe.

Being positive with my son.

Knowing my child and always being friendly.

Keeping me informed of what my son has done during the day.

Letting us know anything important that may have happened in the afternoon.

Always being positive and friendly

Helping me get out the door

Keeping my child entertained and full of energy during the later hours

Help with her Tumbleweed (GYM) issues

The afternoon staff keeps changing – I have no idea what their names are!

Keeping a good eye on her

Don't know the afternoon staff as well but they are friendly.

Saying hello when I arrive – also helps to find my child if outside.

Being friendly. They recently helped me with a situation between my child and another. Good to know that they really care.

Looking to the future:

We started a kindergarten program this year. If Trinity provided grades 1-3 would you enroll your child? Y N

Why or Why not?

Maybe – depend on tuition and program of study

Maybe – depend on tuition cost?

Maybe

Maybe

Maybe, I would love to say yes, but I just don't know where we'll be financially in a year.

Maybe – depend on cost, time, etc...

Would consider – I would like more information about who the teachers would be as well as what the curriculum would be

I would consider it but would need to see if financially we could afford it.

Possibly if the program is good and affordable.

Most likely looking into private education as it is anyways so just staying on would make sense.

Yes, I would because I have always been very happy with Trinity and would keep him in his familiar environment as long as possible. Plus, I will have my other children going there.

Yes, if offered – we would have enrolled her in K this year, 2011-12.

I like the religious foundation.

Possibly depends upon family circumstances and opportunities.

If I could afford it.

My daughter loves it here and I'm very happy with the program.

Kindergarten program couldn't have been better.

Yes – looking for alternative to public schools in the valley

Yes - Consistency & quality education

No – Can't afford private education past Kindergarten

No – I'm not sure we can afford to pay for 1-3

No – moving away

No - cost

Probably not – cost and assimilation into public school.

Yes – the environment, religious education and curriculum are excellent

Yes, She is happy and safe there and I like the faith-based curriculum

I think it is a great option, but I am comfortable with the public education

Yes, small class size and quality of program is priceless.

Yes, if the instruction were well qualified and the program was up-to-date

Yes, would like to know the cost – interested.

Yes, if the class sizes were smaller than public and the environment was as wonderful as preschool.

Yes, absolutely, I love the staff and program.

Yes, it would be nice to continue my son's education in one spot for as long as possible.

Yes, I like the way things are done here.

It would depend on the performance of the public schools.

No - cost

We are extremely happy with the education our children have received and would love to see our children receive more.

She's happy and it's close to work.

Maybe. We live in Carson City and would like our son to attend Bethlehem Lutheran for K-8. However if we were unable to get a spot there TLC would be our second choice.

Living out of state, it would be awesome to get him into a Nevada school without all the hassles plus a Christian – based education is definitely desirable. Money would be the only factor that might be a deal breaker.

We currently transport children to/from GES & MES. Are there any other schools you would like to see us provide transportation to/from?

Bethlehem Lutheran, CCM, Jacks Valley, Pinon, Scarselli

Pinon - She will probably go to a home daycare (1st grade).

Fine with MES/GES

No opinion

I'll let you know when I see what school I'm working at

We live one block from Pinion

Bethlehem is one of the schools we are looking into

Would you be willing to pay an extra fee for the extra mileage/gas for these other schools? Yes No

If yes, how much? _____ (Current rates: 1-2 grade \$65 wk K – \$110 wk)

Is there a one-way fee?

\$50

Same as current rate

\$10 wk more than current rate

\$110

\$10 more

\$100 wk

Is there anything you would like to see **Trinity Lutheran Church** offer the families of the Child Care Center, kindergarten and/or the community at large? Please describe.

Parents' Night Out as a fundraiser.

Parenting Classes like more sign language (even an evening class)

Would like it if 3 and under could come ½ days

Saturday Day Care

No, we are very pleased with Trinity!

Nothing more I can think of

There should be exploration of an older kids afternoon program i.e. 3-8th grade.

Again, I'd love to see a Saturday option. I know personally 2 other families at the school who could use a trustworthy Saturday daycare as they too are in the event industry. We struggle to find reliable trustworthy day care on Saturdays and pay as much as \$50 - \$75 day for a babysitter.

Are there any other comments you wish to express at this time about our current or future programs?

I wish my son could stay at Trinity forever

Thank you all so much for making Trinity such an enjoyable experience. We are very happy about our decision to enroll our daughter.

This form is way too long.

Thank you for all you have done & continue to do for our family!

We have enjoyed the last 2 years at Trinity. We are sad to be moving. If we were staying we would continue with Trinity. We really have loved it!

Thank you for taking great care of my child – for the past 3 years!!

I'd like to thank everyone for the loving care and support shown to my daughter and me.

This has been a great program for our child – looking forward to our second child starting in August.

I'm grateful every day for TLCCC

It is difficult to see the kids well at the programs in the church – maybe consider putting the kids on a riser. We like that they are exposed to art, music and sign language. Happy to see Spanish offered and would like to see that program grow.

Well done – we are very happy with the program!

Thank you for an excellent job!

Thank you! My boys enjoyed their time at Trinity very much!

Keep up the good work. Trinity has been a very important part of my child's life and learning.

We are very happy with all aspects of the programs provided!

No

We are so glad that they are continuing to teach sign language in the monkey class

I am so pleased that Spanish and sign language are being taught in the afternoon. I would love to see it even more often.

I've been very pleased.

I would just like to say how we love to bring my son to school each day and see him get so excited!

My son has learned so much at Trinity this first year! We look forward to all his progress in the next!

We are very happy our kids are having so much fun learning. Thanks!!

You're doing a wonderful job. Thank you for everything!

Although our children are happy at TLCCC the afternoon staff could be a lot more friendly and nurturing.

I am very happy with Trinity. I think the staff is fantastic. I have always felt comfortable leaving my son there.

I love how Trinity, on many occasions, includes the family in activities and events.

My child has had a fabulous year. He is excited about learning, going to school and being with his friends.

Thank you for all that you have done, especially Ms. Laura. It has been a year of growth for my child.

You have a great facility, staff and organization. I am very pleased that I was able to get my daughter into your program. I appreciate the great summer session and all the great field trips with Ms. Linda.

THANK YOU FOR YOUR TIME AND COMMENTS!